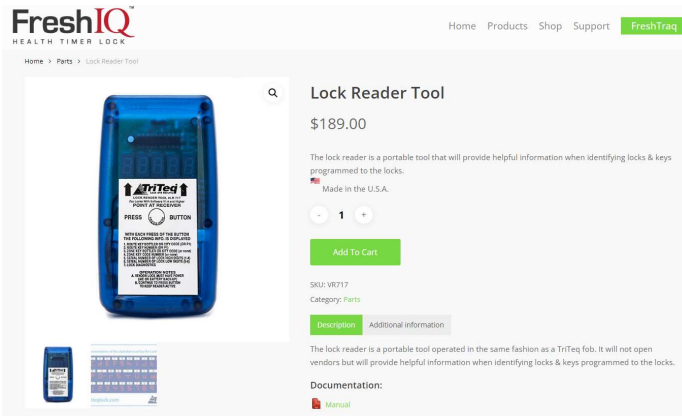


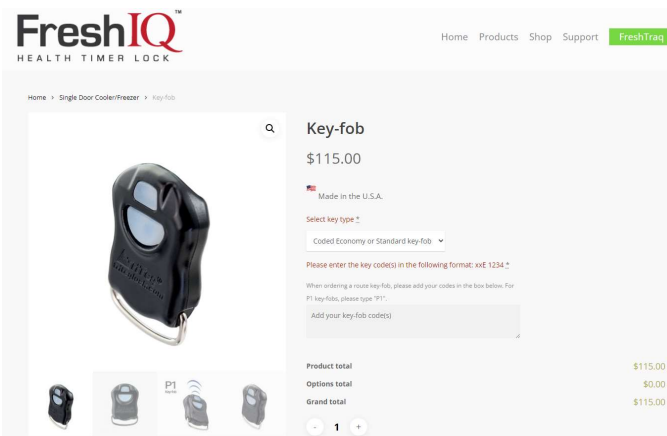
Lost Key Fob Ordering Instructions

If your vending machine key fob has been lost and the code is not known, there is no easy way to proceed. One possible solution is to hire a vending machine repair tech to cut and remove the lock, then buy a brand new lock to replace it. TriTeq can provide an alternative solution but it may take a few weeks and may require spending over \$300. See below:

1. Order the Lock Reader tool from the FreshIQ Web Store (part #VR717). [Lock Reader Tool – FreshIQ lock](#)
There is a 5 business day lead me.



2. Use the Lock Reader tool and instructions in the manual to identify the key code associated with the vending machine. [Lock Reader Manual.pdf \(freshiqlock.com\)](#) It will be either a P1 key (code: "P1") or a 7-digit code with 3 letters followed by 4 numbers (i.e. AAE 5678).
3. Order the P1 or Economy key fob here. [Key-fob – FreshIQ lock](#) Choose the correct key type and be sure to enter your key code. There is a 5 business day lead time.



* Note that some key codes may be licensed to one company, and require written approval from the licensed company in order to purchase them. TriTeq will notify you but is not responsible for obtaining written approval.

4. Once the key fob is received, test the lock with it. It should unlock. If it does not, there may be damage to the lock.
5. Questions? Send pictures or video of the Lock Reader display to sales@triteqlock.com.

TriTeq does not accept returns of custom key fobs. For other products see the [Return and Refund Policy – FreshIQ lock](#).